# coles collect customer update

20 October 2022

# Planned Network Closure 29th-31st October

Please note scheduled track closure impacting services from the 26th of October to the 31st of October.

Major callouts below:

## <u>QLD-VIC</u>

• Orders due Monday 31st of October & Tuesday 1st of November in VIC need to despatch by Thursday 27th of October in QLD.

• No impact to orders due Wednesday 2nd of November.

### VIC-QLD

• Orders due Monday 31st of October & Tuesday 1st of November in QLD need to despatch by Thursday 27th of October in VIC.

• No impact to orders due Wednesday 2nd of November.

#### <u>QLD-WA</u>

• Services on Friday 28th of October & Saturday 29th of October are cancelled.

Coles Collect will seek to convert your shipments in these affected lanes to road, capacity permitting.

Coles Collect needs to pass on the incremental cost of converting rail volumes to road (requested pickup dates in One Net on the days that rail services are not running) for continuity of service to fulfil orders and reduce DIFOT impacts.

Departure Date	Origin	Destination	Service	Service Impact
Ex Adelaide				
28/10/2022	ADELAIDE	BRISBANE	6AB6	Delayed FA to 0400 Tues
		Ex Brisbane		
28/10/2022	BRISBANE	MELBOURNE	6BM4	Service Cancelled
28/10/2022	BRISBANE	MELBOURNE	6BM6	Service Cancelled
29/10/2022	BRISBANE	MELBOURNE	7BM4	Service Cancelled
29/10/2022	BRISBANE	MELBOURNE	7BM6	Service Cancelled
29/10/2022	BRISBANE	NEWCASTLE	7BN6	Service Cancelled
28/10/2022	BRISBANE	PERTH	6BPL	Service Cancelled
28/10/2022	BRISBANE	PERTH	6BPJ	Service Cancelled
28/10/2022	BRISBANE	PERTH	6BP6	Service Cancelled
29/10/2022	BRISBANE	PERTH	7BP5	Service Cancelled
28/10/2022	BRISBANE	SYDNEY	6BS5	Service Cancelled
29/10/2022	BRISBANE	SYDNEY	7BS2	Service Cancelled
29/10/2022	BRISBANE	ETTAMOGAH	6BE2	Service Cancelled
29/10/2022	BRISBANE	NEWCASTLE	7BNM	Service Cancelled
		Ex Melbourne		
28/10/2022	MELBOURNE	BRISBANE	6MB4	Service Cancelled
28/10/2022	MELBOURNE	BRISBANE	6MB6	Service Cancelled
29/10/2022	MELBOURNE	BRISBANE	7MB4	Service Cancelled
29/10/2022	MELBOURNE	SYDNEY	7MS4	Service Cancelled
		Ex Newcastle		
29/10/2022	NEWCASTLE	BRISBANE	6NB6	Service Cancelled
31/10/2022	NEWCASTLE	SYDNEY	2NS2	Reduced Capacity
29/10/2022	NEWCASTLE	BRISBANE	7NBM	Service Cancelled
		Ex Perth		
25/10/2022	PERTH	BRISBANE	3PB6	Service Cancelled
26/10/2022	PERTH	BRISBANE	4PB6	Delayed FA to 0400 Tues
		Ex Sydney		
29/10/2022	SYDNEY	BRISBANE	7SB5	Delayed FA to 0400 Tues
29/10/2022	SYDNEY	BRISBANE	7SB6	Service Cancelled
29/10/2022	SYDNEY	NEWCASTLE	7SN2	Service Cancelled
		Ex Ettamogah		
29/10/2022	ETTAMOGAH	BRISBANE	7EB1	Service Cancelled